



### ON-SITE SUPPORT REQUEST

Phone: 833-923-8368 Email: keysupport@adventresources.com

*This Form is for use by your dealership to request On-site Technical Support or supplies.*

Your signature below indicates you authorize Advent Resources Canada to dispatch onsite technical support, materials and/or supplies to the dealership listed below.

Name of Dealership \_\_\_\_\_

Requester's name (print): \_\_\_\_\_

Signature: \_\_\_\_\_

Title of Requester: \_\_\_\_\_

Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Purchase Order# \_\_\_\_\_

Comments: \_\_\_\_\_

*Phone Support is included for clients with an active support agreement with Advent Resources Canada  
On-site Technical Support is available at a rate of \$165 per hour, with a 30 minute minimum fee*

*Telephone and onsite Technical Support is available at a labor rate of \$180 per hour, with a 30 minute minimum fee for non-supported clients -*

*All hardware is billable if outside the warranty period as specified in your support agreement or there is no active Support Agreement between the dealership and Advent Resources Canada at the time services are rendered.*

-----ADVENT USE ONLY-----

Labor completion date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Billable: \_\_\_\_\_ Charge: \$\_\_\_\_\_ Hours req'd \_\_\_\_\_

Client accepted work: \_\_\_\_\_ Call reference # \_\_\_\_\_ Technician's initials: \_\_\_\_\_

Description of work done:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

