



ON-SITE SUPPORT REQUEST

Phone: 888-923-8368 Fax: 310-241-0587

Email: klsupport@adventresources.com

This Form is used by your dealership to request On-site Technical Support. Your signature below indicates you authorize Advent Resources Canada/ Keylogix Canada to dispatch technical support to the dealership listed below.

All On-site Technical Support is billable, at a labor rate of \$165.00 per hour, with a 30 minute minimum fee. All hardware may also be billable, if no Support Agreement exists between dealership and Advent Resources Canada at the time services are rendered.

Name of Dealership _____

Requester's name (print): _____

Signature: _____

Title of Requester: _____

Today's Date ____/____/____

Purchase Order# _____

Comments: _____

-----ADVENT USE ONLY-----

Labor completion date: ____/____/____ Billable: _____ Charge: \$ _____ Hours req'd _____

Client accepted work: _____ Call reference # _____ Technician's initials: _____

Description of work done:

